



Office of  
Mental Health

Office of Addiction  
Services and Supports

# Intensive Crisis Stabilization Centers RFP

## Bidders Conference 03/23/22

**Due to the size of today's group, you have been placed on mute. Please enter all questions into the chat box.**

# Agenda

- Welcoming Remarks and Introductions
- Comprehensive Crisis Response System
- Crisis Stabilization Centers – Vision & Context
- Questions and Answers

# Housekeeping

- This meeting will be recorded and available following the conference.
- Participants will be muted.
- Questions can be submitted through the chat box.
- All attempts will be made to answer questions during the conference.
  - Questions not answered today will be responded to in the official Q&A.
- Questions and **final** answers will be posted on both agency websites on 4/28/22.

# Comprehensive Crisis Response System

New York State is developing a comprehensive crisis response system, available to all New Yorkers regardless of ability to pay.

OMH and OASAS are committed to developing a statewide crisis system of expanded, enhanced and connected services composed of:

- Telephonic triage through the implementation of 988
- Mobile crisis teams
- Crisis residential programs
- Crisis stabilization centers
- Other community services and supports

# Crisis Stabilization Centers (CSC)

- Part 600 Regulations: joint regulations with OASAS and OMH
- Two types of Crisis Stabilization Centers are being developed:
  - Supportive Crisis Stabilization Centers (SCSC)
  - Intensive Crisis Stabilization Centers (ICSC)
- **This RFP is specific to the development of ICSCs.**
- **RFP for Supportive CSCs is anticipated in summer 2022.**

# Intensive Crisis Stabilization Centers

## Centers offer:

- Voluntary crisis treatment services, with an emphasis on peer and recovery support up to 24 hours 365 days a year in a safe therapeutic environment.
- Urgent treatment to adults, children, adolescents and families experiencing all levels of emotional distress, including acute mental health and/or substance use crisis.
- Rapid access to services to assist in diversion from a higher level of care, including medication treatment for management of substance use and mental health symptoms.

# Crisis Stabilization Services

## All Crisis Stabilization Services:

- Triage and Assessment
- Medical screening
- Therapeutic interventions including crisis counseling, psychoeducation, crisis de-escalation/intervention
- Peer Support Services
- Ongoing observation
- Care collaboration with recipient's friends, family or care providers (with consent)
- Discharge and aftercare planning

## ICSCs Also Include:

- Psychiatric Diagnostic Evaluation and Plan
- Psychosocial Assessment
- Medication Management
- Medication for Addiction Treatment
- Medication Administration and Monitoring
- Mild to Moderate Detoxification Services

# Peers

- Integral part of the Crisis Stabilization Model.
- Peers have lived experience that inform their practice and expertise among various populations, including Peers who specialize in working with children, families, and adults both with mental health, and/or substance use crisis.
- Peers are the leading experts on recovery and their experience informs every aspect of Crisis Stabilization Centers.



# Services for Children, Adolescents & Families

- All CSCs are expected to serve children and adolescents.
- CSCs are required to have a designated waiting area and treatment area to serve children and families.
- A trained/educated staff member must be on staff 24/7 who has training in child and adolescent development and behavioral health.
- CSCs will collaborate with the following providers, including but not limited to:
  - Schools
  - Pediatrician offices
  - Children's mental health and substance use providers

# ICSC Staffing

- Staffing plans will reflect program needs identified in collaborative planning and the service area's demographic profile.
- Peers are a crucial part of a Center's program and staffing plan.
- Comprised of a multidisciplinary team able to meet service area needs and varying acuity levels.
- Develop staff numbers will be based on 24/7 operations.

## **Staff will include but not be limited to:**

- Oversight of a Medical Director.
- At least one Psychiatrist or Psychiatric Nurse Practitioner, a Credentialed Alcoholism and Substance Abuse Counselor, and a Certified or Credentialed Peer Specialist on-duty and available.
- A Registered Nurse on-site twenty-four hours per day, seven days per week.
  - On-duty means the individual being physically present or on call and available which includes the ability to come on-site as need.

# Collaboration in CSC Program Development

- Participation in county and community planning, active collaboration in Community Service Boards including Local Service Plans is crucial to serving community needs.
- Agencies are expected to collaborate with their Directors of Community Services (DCSs)/ Local Government Units (LGUs) in program development.
- Centers will collaborate with the following:
  - OMH Field Offices and OASAS Regional Offices
  - Law enforcement agencies
  - Emergency Medical Services (EMS)
  - Schools
  - Hospitals
  - Other community programs and providers

# Intensive Crisis Stabilization Center RFP

OMH and OASAS is making funds available for the development of 12 ICSCs:

- 3 Centers in the NYC economic development region
- 9 Centers outside of NYC, in the remaining economic development regions

## NYS Economic Development Regions

Region	Counties
Capital Region	Albany, Columbia, Greene, Saratoga, Schenectady, Rensselaer, Warren, Washington
Central New York	Cayuga, Cortland, Madison, Onondaga, Oswego
Finger Lakes	Genesee, Livingston, Monroe, Ontario, Orleans, Seneca, Wayne, Wyoming, Yates
Long Island	Nassau, Suffolk
Mid-Hudson	Dutchess, Orange, Putnam, Rockland, Sullivan, Ulster, Westchester
Mohawk Valley	Fulton, Herkimer, Montgomery, Oneida, Otsego, Schoharie
New York City	Bronx, Kings, New York, Richmond, Queens
North Country	Clinton, Essex, Franklin, Hamilton, Jefferson, Lewis, St. Lawrence
Southern Tier	Broome, Chemung, Chenango, Delaware, Schuyler, Steuben, Tioga, Tompkins
Western New York	Allegany, Cattaraugus, Chautauqua, Erie, Niagara

# Eligibility

## Eligible applicants are:

- Not-for-profit agencies with 501(c) (3) incorporation or;
- Public Benefit Corporations with experience providing mental health and substance use services to persons with serious mental illness and/or substance use disorders;
- Licensed, certified or otherwise authorized by OMH, OASAS or NYS Department of Health;
- In compliance with the application certification requirements of the Offices; and
- In good standing at the time of certification approval.

## Awardees need a joint operating certificate to provide services, under Part 600.

- Certification process should begin immediately after award notification
- ICSCs are expected to be operational by January 2023.

# RFP Funding

## **Award includes:**

- One-time start-up funds: \$1.67 million
- State-aid: \$1.4 million/year
- Capital funding, if needed, will be available for up to \$1,000,000 to be spent within 12 months of contract execution.
  - Providers must commit to meet start-up spending requirements.
- OMH/OASAS are currently developing a Medicaid SPA to be submitted to CMS for purposes of establishing Medicaid billing/reimbursement mechanism.

# RFP Revised Timeline

RFP Release Date	1/28/22
Bidders Conference	3/23/22
Questions Due	4/6/22
Questions and Answers Posted on Website	4/28/22
<b>Proposals Due by 3:00 PM EST</b>	<b>6/9/22</b>
Anticipated Award Notification	7/7/22
Anticipated Contract Start Date	10/1/22

# Submitting Proposal

- Proposals will be submitted using the [Grants Gateway](#).
- All applicants must be registered in NYS Gateway System.
- Not-for-Profits must prequalify prior to proposal submission.
- For information and instructions on Grants Gateway, refer to the RFP, Section 2.10.



# Crisis Stabilization Centers

Title 14 NYCRR Part 600 is re-posted for comments and available using the following links:

[https://omh.ny.gov/omhweb/policy\\_and\\_regulations/](https://omh.ny.gov/omhweb/policy_and_regulations/)

and

[Laws and Regulations | Office of Addiction Services and Supports \(ny.gov\)](#)

Crisis Stabilization Program Guidance is also available using the following links:

<https://omh.ny.gov/omhweb/bho/crisis-intervention.html>

and

[Laws and Regulations | Office of Addiction Services and Supports \(ny.gov\)](#)

# Questions and Answers

Conference slides will be posted immediately using the links below.

Official Questions and Answers will be accessible using the same links and will be available on April 28<sup>th</sup>.

<https://omh.ny.gov/omhweb/rfp/2022/icsc/index.html>

**AND**

<https://oasas.ny.gov/funding/intensive-crisis-stabilization-centers>

# Thank You!



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